

## Our Commitment

Sterling Education is committed to providing an excellent service. Our recruitment and monitoring procedures are designed to ensure that only the best Teachers, Nursery Nurses and Teaching Assistants are placed in schools or nurseries.

Sterling Education's Teachers, Nursery Nurses and Teaching Assistants are expected to:

- Have knowledge of Birth to Three Matters, the Foundation Stage or Key Stage 1 etc of the National Curriculum where appropriate.
  
- Keep up to date with National Curriculum issues.
  
- Support and supervise the children effectively, giving them confidence.
  
- Behave in a professional manner, abiding by the standards and expectations of the school or nursery in which they have been placed.

**Guarantee:** We are confident about the high level of suitability of our staff. If you reasonably consider that the services of a temporary Teacher, Nursery Nurse or Teaching Assistant is unsatisfactory, you may terminate the assignment immediately by calling us and any charges will be cancelled. You must let us know within 4 hours for a booking of more than seven hours or within 2 hours for a booking of seven hours or less.